



Savings By Design Application

MIDTEL is pleased to offer the ability to Design your own Savings. Please complete the **Customer Information** and select **Three** or more services in the grid below. Digital Phone service is a requirement and multiple lines are encouraged. If you have any questions please ask a Customer Service Representative. See following pages for additional information.

Customer Information

Name: _____ Date of Birth (mm/dd/yyyy): _____
 Service Location: _____ Soc. Sec. #or Business ID: _____
 Mailing Address: _____ Phone #: _____
 Daytime #: _____
 E-Mail Address: _____

<u>Service</u>	<u>Monthly Rates</u>			<u>Installation</u>	<u>Monthly</u>
	<u>Residential</u>	<u>Business</u>			
<u>Digital Phone</u> 	<input type="checkbox"/> \$14.29 ¹ w/Call-ID, Call-Fwd, Call-Wait	<input type="checkbox"/> \$18.40 ² w/Call-ID, Call-Fwd, Call-Wait		Residential: \$25.00 Business: \$29.75 <i>If premise visit is required, additional charges may apply</i>	\$ _____
<u>Long Distance</u> 	<input type="checkbox"/> \$5.00 Up To \$6.95 Savings	<input type="checkbox"/> \$15.00 Up To \$16.95 Savings	<input type="checkbox"/> \$30.00 Up To \$31.95 Savings	Residential: \$5.50 Business: \$5.50	\$ _____
<u>High Speed Internet</u> 	<input type="checkbox"/> \$31.00 \$0.95 Savings	<input type="checkbox"/> \$43.00 \$2.95 Savings	<input type="checkbox"/> \$53.00 \$8.95 Savings	\$39.95 to 1st PC Time and Materials for additional PC's How many PC's do you want connected? _____	\$ _____
<u>Cable Television</u> 	<input type="checkbox"/> \$11.00 \$0.95 Savings	<input type="checkbox"/> \$49.00 \$0.95 Savings	<input type="checkbox"/> \$63.00 ⁴ \$1.90 Savings	\$39.95 to 1st TV \$32.50 each for additional TV Sets How many TV's do you want connected? _____	\$ _____

6 Month Enrollment Plan
 Select this option to get Installation Fees waived for Long Distance, 1st PC for High-Speed Internet and 1st TV set. For Service Changes, Service Order Processing Fees will be waived. Be aware Early Termination Fees will apply if Service is cancelled before the 6 Month Enrollment Expires.

6 Month Enrollment Plan
 Select this option to get Installation Fees waived for Long Distance, 1st PC for High-Speed Internet and 1st TV set. For Service Changes, Service Order Processing Fees will be waived. Be aware Early Termination Fees will apply if Service is cancelled before the 6 Month Enrollment Expires.

Certain restrictions apply. Services are subject to availability at customer location. Prices above are monthly and exclude Taxes and Surcharges.

If you do not see something that fits your needs, please ask. We have flexibility to create a specialized plan just for you!



Payment Options

EZ Pay Options

The Middleburgh Telephone Company offers a way of making it easy to pay your monthly bill(s). It is called **MIDTEL E-Z Pay Program**.

The MIDTEL E-Z Pay Program allows you to pay your monthly bills for all of your Middleburgh Telephone family of companies from your credit card (MC, Visa, Discover or American Express), checking account, or savings account.

Your payments will be automatically deducted on the 10th of the month, or the next business day thereafter if the 10th falls on a weekend or holiday.

If you are interested in the MIDTEL E-Z Pay program, please let a Customer Representative know and they will give you the proper forms to fill out.

Would you like EZ Pay? Yes _____ or No _____

Pre Payment Options

Pre-payments options are available, but are **optional**.

We do recommend pre-paying if you are concerned about the amount of your first bill. The pre-payment can cover installation, monthly fees, and add-on services if you choose.

NOTE: This is for ONE TIME payment only, this information will not be used for any on-going monthly charges.

I would like to Pre-Pay

- Credit or Debit Card
 Cash Check

- Visa MasterCard American Express Discover

Card #: _____

Expiration (mm/yyyy): ____/____

Pre-Paid Amounts MTCO: \$ _____ MTLT: \$ _____ CATV: \$ _____ NET: \$ _____

Special Instructions:

By signing this form I agree to all terms and policies set forth by The Middleburgh Telephone Company, MTLT, MIDTEL NET, and MIDTEL CABLE TV, Inc. I affirm that I am the account holder and I am authorized to make changes to this account. I agree to pay the rates established for each service and agree to the rules and regulations set forth in The Middleburgh Telephone Company's tariffs. Savings Plan minutes are for directly dialed domestic US calls only. Rates are subject to change. MIDTEL CABLE TV rates and channel changes are subject to change with a 30 day notice. Your application for service may be subject to a credit check. Mandatory regulatory installation fees apply to new telephone customers only. Services are subject to availability at customer location. Certain other restrictions may apply.

Signature: _____ **Date:** _____

CSR _____	MTCO _____	MTLD _____	NET _____	CATV _____
Date _____ AM / PM	Date _____ AM / PM	Date _____ AM / PM	Date _____ AM / PM	Date _____ AM / PM

Internal Use Only



Digital Telephone

Please fill in the following information and select the additional services.

If you have any questions please ask a representative.

We will do our best to install your service within 5 business days,
unless construction work is involved.

Additional Information

Directory Name: _____ Same as Customer Name:

Date Ready for Service: _____ Prior Resident (if known): _____

Would you like the Phone Number **Listed?** **or** **Non-Published?**

Do you Own or Rent? _____ If Renting, Landlord name: _____

Telephone Equipment: Customer Provided? **or** Leased Equipment from MTCO?

(Please note: A residential telephone service will be reclassified to business service if used for business purposes, or if the telephone number is advertised in connection with the sales of products or services.)

Installation

I would like The Middleburgh Telephone Company to install my Telephone Inside Wire. The following charges will apply: **\$65.00** minimum charge covers one hour of labor, additional time will be billed in 1/2 hour increments of **\$32.50**. Inside Wire is charged at **\$0.20** per foot and Telephone Jacks are billed at **\$6.00/each**.

Number of Jacks Required? _____

I do not need to have any inside wire installed.

I will arrange for the installation of telephone inside wire, either myself or from an outside vendor. For your convenience, we do offer Telephone Inside Wire for sale in 50-foot increments.

Maintenance

The Middleburgh Telephone Company offers Inside Wire Maintenance for **\$2.00** per month per telephone line. This service covers all telephone inside wire and telephone jacks. It is optional and can be discontinued at anytime. Please ask for any questions or details.

Yes, I would like the MTCO Inside Wire Maintenance Plan

No, I will maintain the Inside Wire myself

Call Restrictions

I hereby request that the following call restriction(s) be placed on my telephone number:

Non-Chargeable Restrictions

- 900 Area Code Calls
- Third Party Calls
- Collect Calls
- Modem Line Local Calls Only

Non-Chargeable Restrictions

- All Call Restrict
- Per Call Restrict (default)

(Note: Calls to 911, toll free numbers, and 900 numbers will transmit the calling number and are **NOT** capable of being blocked.)

Chargeable Restrictions

- All Long Distance Calls*
- International (country code only calls)
- Include Caribbean
- Include Canada
- Other (specify)

*Casual Call (10-10 calls) will only be blocked by requesting an **All Long Distance Calls** Restriction.

Non-Recurring Charge (Waived on New Installation)

Residential.....\$25.00 **Business**.....\$29.75

Monthly Recurring Charge

Residential.....\$3.00 **Business**.....\$6.00

Digital Phone Additional Features

Please take a look at the additional features that can be easily added to your Savings Plan. If you do not see something below that fits your needs, please ask as we want to accommodate your request.

Calling Features

CC3 Features

Features Included in CC3 for \$5.00/month

Call-ID*
Call Waiting*
Call Forwarding*
*Included in SBD

Standalone Feature Selection

- Call-ID**.....\$4.00/mo Residential
.....\$5.00/mo Business
- Call Waiting**.....\$3.00/mo Residential
.....\$4.00/mo Business
- Call Forwarding**.....\$2.00/mo Residential
.....\$4.00/mo Business

Non-Recurring Charges

Residential.....\$25.00
Business.....\$29.75

With the use of a Call ID device, a customer can determine the number calling before answering the phone, if the number has not been blocked by the sender.

Note: A Call ID device will need to be purchased for the use of this feature, ask for details.

Three Way Calling

Monthly Charges

- Residential**.....\$2.00/mo
- Business**.....\$4.00/mo

Non-Recurring Charges

Residential.....\$25.00
Business.....\$29.75

Allows an existing call to be held while a second call is placed and then added to the existing connection. If applicable, customer pays for the calls from their phone.

Voice Mail

Monthly Charges

- Small (10) 30-Second Messages**
Residential & Business.....\$3.95/mo
- Medium (20) One-Minute Messages**
Residential & Business.....\$4.95/mo
- Large (25) Two-Minute Messages**
Residential & Business.....\$5.95/mo
- X-Large (30) Three-Minute Messages**
Residential & Business.....\$7.95/mo

Non-Recurring Charges

Residential.....\$25.00
Business.....\$29.75

Allows customers to send, listen to, and save messages from callers, and reply or send messages to others on the system. Can be accomplished with a single call from any touch-tone phone, 24 hours a day.

Distinctive Ring

Monthly Charges

- Residential**.....\$4.00/mo
- Business**.....\$6.00/mo

Non-Recurring Charges

Residential.....\$25.00
Business.....\$29.75

Enables the customer to have an additional phone number associated with a single access line. The primary number will ring normally, while the other number will have its own distinctive ringing pattern for identification of calls.

Additional Calling Features

The Middleburgh Telephone Company offers many more calling features.

Anonymous Call Rejection, Automatic Re-Dial, Call Return, Call Hold, Call Forward-Busy, Call Forward-Don't Answer, Call Forward-No Answer, Remote Call Forwarding, Hot Line, Warm Line, Speed Calling, Wake-Up Service (Reminder Service), Do Not Disturb, Priority Ringing, Selective Call Forwarding, Call Screening, Special Call Acceptance.

Please Note: Customers are responsible for all applicable toll charges associated with forwarded, predestinated and call returned numbers. Prices are subject to change with 30 day notice.

Additional Call Feature(s): _____



INTERLATA EQUAL ACCESS CARRIER CHOICE

SELECT A CARRIER TO PROVIDE YOUR **NON 518 AREA** TOLL SERVICE (ORDER IN WHICH COMPANIES ARE LISTED IS ALPHABETICAL AND DOES NOT INDICATE A PREFERENCE NOR A RECOMMENDATION). YOU SHOULD CONTACT THE CARRIER YOU SELECT TO SET UP AN ACCOUNT.

- () ACC Long Distance Business Only/1-800-456-6007
- () ACN 1-888-226-9013
- () Amerivision Comm. 1-800-800-7550 (CIC 0284)
- () AT&T Long Dist. Business/1-800-222-0400 Residence/1-800-222-0300(CIC 0288)
- () Broadwing Telecom 1-800-422-1199 (CIC 0071)
- () Broadwing Telecom 1-800-994-9638 (CIC 0948)
- () BTI 1-800-849-2111 (CIC 0833)
- () Cable & Wireless Business Only/1-800-486-8686 (CIC 0223)
- () CII 1-800-877-1118
- () eMeritus Comm. Business/1-800-871-0999 Residence/1-800-962-4631 (CIC 0457)
- () Excel Telecomm. Business/1-800-209-8133 Residence/1-800-875-9235 (CIC 0752)
- () Global Crossing Business/1-800-466-4600 Residence/1-800-482-4848 (CIC 0444)
- () Group Long Dist. 1-800-728-3288 (CIC 5453)
- () Incomnet Comm. 1-800-569-4682 (CIC 0603)
- () LCI International Business/1-800-860-1020 Residence/1-800-860-2255 (CIC 0432)
- () MCI Telecomm. Business/1-800-888-0800 Residence/1-800-444-3333
- () Middleburgh Tel LD 1-888-438-6853 ***
- () Sprint Business/1-800-877-4020 Residence/1-800-877-4500 (CIC 0333)
- () Telec 1-800-728-3288 (CIC 6060)
- () Unidial 1-800-393-7300 (CIC 5957)
- () Verizon Long Dist. Business/1-800-483-1660 Residence/1-800-483-3737
- () Verizon Long Dist. Smart Touch Residential Only/1-877-527-5202
- XX Verizon Enter. Sol. Business Only/Contact Carrier 1-800-597-7844
- () WorldCom 1-800-864-4060
- () Xtracom 1-800-728-3288 (CIC 6678)
- () No Pic No Presubscribed Carrier

*** Credit check will be run

INTERLATA (OUTSIDE 518 AREA) PIC FREEZE

(Pre-subscribed Inter-exchange Carrier)

AUTHORIZATION FORM

CHECK ONE: ADD CHANGE REMOVE

I UNDERSTAND THAT MY PIC WILL BE FROZEN AND CANNOT BE CHANGED WITHOUT MY WRITTEN AUTHORIZATION.



INTRALATA EQUAL ACCESS CARRIER CHOICE

SELECT A CARRIER TO PROVIDE YOUR **518 REGIONAL** TOLL SERVICE (ORDER IN WHICH COMPANIES ARE LISTED IS ALPHABETICAL AND DOES NOT INDICATE A PREFERENCE NOR A RECOMMENDATION). YOU SHOULD CONTACT THE CARRIER YOU SELECT TO SET UP AN ACCOUNT.

- () ACC Long Distance Business Only/1-800-456-6000
- () ACN 1-888-226-9013
- () Amerivision Comm. 1-888-742-0555 (CIC 0284)
- () AT&T Long Dist. Business/1-800-222-0400 Residence/1-800-222-0300 (CIC 0288)
- () Broadwing Telecom 1-800-422-1199 (CIC 0071)
- () Broadwing Telecom 1-800-994-9638 (CIC 0948)
- () BTI 1-800-849-2111 (827 & 295 Exchanges Only) (CIC 0833)
- () Citizen's Long Dist 1-800-726-3539
- () eMeritus Comm. Business/1-800-871-0999 Residence/1-800-962-4631(CIC 0457)
- () Excel Telecomm. Business/1-800-209-8133 Residence/1-800-875-9235(CIC 0752)
- () Global Crossing Business/1-800-466-4600 Residence/1-800-482-4848 (CIC 0444)
- () Group Long Dist. 1-800-728-3288 (CIC 5453)
- () Incomnet Comm. 1-800-569-4682 (CIC 0603)
- () MCI Telecomm. Business/1-800-888-0800 Residence/1-800-950-5555
- () Middleburgh Tel LD 1-888-438-6853 ***
- () Qwest Comm. Business/1-800-860-1020 Residence/1-800-860-2255 (CIC 0432)
- () Sprint Business/1-800-877-4020 Residence/1-800-877-4500 (CIC 0333)
- () Telec 1-800-728-3288 (CIC 6060)
- () Unidial 1-800-393-7300 (CIC 5957)
- () Verizon Residential Only 1-800-822-4458
- () Verizon Long Dist. Business/1-800-483-1660 Residence/1-800-483-3737
- () Verizon Long Dist. Smart Touch Residential Only/1-877-527-5202
- XX Verizon Enter. Sol. Business Only/Contact Carrier to subscribe 1-800-597-7844
- () WorldCom 1-888-742-0555
- () Xtracom 1-800-728-3288 (CIC 6678)
- () No Pic No Presubscribed Carrier

*** Subject to Credit Check

INTRALATA (518 AREA) PIC FREEZE

(Pre-subscribed Inter-exchange Carrier)

AUTHORIZATION FORM

CHECK ONE: ADD CHANGE REMOVE

I UNDERSTAND THAT MY PIC WILL BE FROZEN AND CANNOT BE CHANGED WITHOUT MY WRITTEN AUTHORIZATION.

High Speed Internet

Please fill in the following information and select any additional services.
If you have any questions please ask a representative.

Additional Information

Which phone number would you like High Speed Internet installed on? _____ - _____

How many computers of each would you like hooked up? Desktop: ____ **and/or** Laptop: ____

Which Operating System(s) are you using? WinXP: ____ Vista: ____ Windows7: ____ Mac: ____

Do you require a MIDTEL Wireless Router? No: ____ **or** Yes: ____ (\$3.95 monthly charge)

Do you need a Static IP Address? No: ____ **or** Yes: ____ (\$5.00 monthly charge per Static IP)

Please note: Windows 95, 98, ME, NT, and 2000 are no longer supported or installed by MIDTEL NET.
Mac requires OS 8 or newer.

Usernames and Passwords

Please choose up to 5 Usernames and Passwords that you would like for E-Mail.

Username: _____ Password: _____

Username: _____ Password: _____

Username: _____ Password: _____

Username: _____ Password: _____

Username: _____ Password: _____

Note: Please use 4 to 32 characters for Usernames & Passwords. Usernames and Passwords cannot contain the same name or phrase. Special characters (.) (-) (_) can be used, however (.) cannot be used in the first two positions or last position of Usernames. Be aware that Passwords are Case Sensitive.

Network Equipment and Services

Equipment

Desktop Ethernet Card.....	\$20.00/ea
Laptop Ethernet Card.....	\$55.00/ea
5-Port Ethernet Switch.....	\$45.00/ea
8-Port Ethernet Switch.....	\$65.00/ea
CAT-5e Wire.....	\$0.50/ft
Networking Labor (1/2hr increments).....	\$65.00/hr

Custom Solutions are available for your home or office. Please ask for details!

Services

Wireless Router Configuration.....	\$16.25
Wireless Monthly Charge.....	\$3.95/mo
Additional Mail-Boxes.....	\$2.00/mo
(\$2.00 Set-up Fee per Mail-Box)	
Static IP Address.....	\$5.00/mo
Website Hosting.....	\$19.95/mo
Secured Server.....	\$5.00/mo
(\$30.00 Set-up Fee)	
Custom Router Configuration.....	\$65.00/hr
House Visits (1/2hr increments).....	\$65.00/hr

Installation and Service Includes

- ◇ Provisioning, Testing and Filtering of Telephone line for High Speed Internet Service.
- ◇ Set-Up and Installation to a single PC (Additional PC's billed at Time and Material prices).
- ◇ 5 E-mail Addresses (One e-mail address with mSpeed Lite Package).
- ◇ Secure Web E-mail - Check from anywhere there is an Internet connection.
- ◇ 10 Hours of Dial-Up service for roaming and/or back-up.
- ◇ 30MB of Web Space
- ◇ 24 x 7 Technical Support



Cable Television

Please choose additional programming that you wish to receive below.
Analog Expanded Basic is included with mDigital for other CABLE Ready TV's.
High Definition (HD) programming requires both a HD Set Top Box and a HD Television.

Equipment Selections

TV Sets

Analog: _____

Digital: _____

HDTV: _____

Materials

_____ **Additional HDMI Cable (6ft)**.....\$15.00/ea

_____ **Coaxial Cable w/ends**.....\$1.00/foot

_____ **Inside Wire Maintenance**.....\$2.00/mo
(Coaxial Cable Only)

Set-Tops

_____ **Additional Digital Set-Top Box**.....\$6.95/mo/set-top

_____ **Additional HD-DVR Set-Top Box**.....\$12.95/mo/set-top
(Includes 6ft HDMI or Component Cable)

High Definition (HD) Programming requires both a HD Set-Top Box and a HD Television.

Digital Tiers & Premiums

Digital Tiers

Lifestyle Tier.....\$3.95/mo

Lounge Tier.....\$3.95/mo

**Lifestyle & Lounge
Combo**.....\$6.95/mo

HDTV Tier*.....\$6.95/mo

**HDTV Tier requires HD-DVR Set Top Box*

Premiums

HBO.....\$15.95/mo

Cinemax.....\$12.95/mo

Showtime.....\$14.95/mo

Starz & Encore.....\$14.95/mo

HBO & Cinemax.....\$24.95/mo

Premium Suite.....\$36.95/mo

Adult Channels

Playboy.....\$17.95/mo

Club Jenna.....\$19.95/mo

Fresh.....\$19.95/mo

Spice Xcess.....\$19.95/mo

Hustler.....\$24.95/mo

**Please Note: Value Packs are not
eligible to be added to a
Savings Plan**

Music Choice for Business Customers

With mDigital.....\$25.00/mo

Without mDigital.....\$41.95/mo

Digital Set-Top Box Included

49 Music Channels from Music Choice

Residential Digital Music is FREE with mDigital.



Savings By Design Notices

Buried cable is always owned by the customer. The Middleburgh Telephone Company assumes no responsibility for buried cable and maintenance is not available on buried cable.

Attention:

All bills are rendered the first of each month and are due upon receipt. Payment within ten days is requested. Payments are due by the 23rd of each month; after that date, unpaid accounts are considered delinquent. Please bring or send the payment page from your bill when payment is made. All bills stand correct and will not be adjusted after the tenth of the month of the bill. Applicants are subject to approval and will be notified if a deposit is required.

All New Subscribers:

Per CC Docket 91-115, we are required to notify you of the following FCC regulations. Whenever you accept a third number or collect call, we are required to release your billing name and address (BNA) information to the Interexchange Carrier (IXC) that handles the call. This information is necessary to enable the IXC to bill you for the call, should it not be billed on your Middleburgh Telephone Company bill. According to the FCC regulations, IXC's can use your BNA information for several reasons other than billing, which include verification for pre-subscription and new address purposes, fraud prevention, and similar non-marketing purposes.

NONPUBLISHED Customers ONLY:

As a non-published customer, your number does not appear in our telephone directory, in directory assistance, etc., nor do we release it if we receive a request. Regarding the above FCC regulations, you have a choice as to whether you want to have your BNA released in the above described circumstances. **However, should you choose not to allow BNA release, you may not be able to make third number calls or receive collect calls on your telephone number.** Initial below if you wish to restrict BNA release. Otherwise, we are required by the FCC to release your BNA information to requesting IXC's.

AS A NONPUBLISHED CUSTOMER, I hereby request that, under no circumstances, is my Billing Name and Address (BNA) to be released. I understand that I may not be able to make third number calls, and may not be able to receive collect calls on my telephone number.

Do Not allow my BNA to be released _____ (initial)

NOTICE: For the Protection of YOUR Privacy

YOU MUST PROVIDE US WITH THE CURRENT BILL STATEMENT

If you do not have your bill statement with you we **CANNOT** share any customer information **NOT EVEN THE AMOUNT OF THE BILL** WITHOUT YOUR IDENTITY BEING AUTHENTICATED.

You then will be asked to provide us with a valid Government issued photo ID that matches the name on the account. If you do not have this and have misplaced your bill statement we will be happy to mail you another copy to the billing address we have or call you at the number of record. We will be glad to accept any payment towards your account in any amount you choose but we **CANNOT** share any account information without proper ID or the bill statement.

We apologize for any inconvenience this may cause. Federal CPNI Laws dictates these safeguards to protect your privacy and the information contained on your monthly bill.